



Terms & Conditions

***First Lesson:** The first lesson provided will not be chargeable as it will be an assessment lesson.

***Tutor fee:** The first month's tutor fee is payable in advance thereafter the following months lessons will be payable by the 1st of each month. (On termination of Exceptional Tutors services any remanding credit balances will be refund)

*** School/University Holidays:** During School/University Holidays tutor lessons may be temporarily suspended.

(Exceptional Tutors requires a 7 working days notice period)

***Cancellation of lesson/s:** Exceptional Tutors needs to be notified at least 24hrs prior to the family/student not being able to attend the lesson in order reschedule the lesson if we are not notified the family/student will be liable for the lesson fee.

***Termination:** Exceptional Tutors work on a month to month basis and requires a two week notice period should you no longer require the tutors services.

***Fee escalation:** Tutor fees may increase between 5% - 8% per annum , any fee changes will be affective from the following January and clients will be notified at least one month prior.

***Restraint:** All current and previous clients of Exceptional Tutors are not permitted to use any of the services of a Tutor introduced by Exceptional Tutors without our full consent.

***Indemnity:** The client hereby indemnifies Exceptional Tutors for any actions committed by the Tutor during the performance of any duties in terms of his/her contract.